



MANAGED WORKSTATIONS



KEEPING YOUR IT RUNNING

Healthy workstations?

How would your business survive with no access to PCs or laptops? If your system went down, what would the impact be on your business?

Managed Workstations helps look after your IT by providing a continuous service health check through the following:

- Building a clear picture of each workstation
- Producing reports on issues
- Highlighting potential risks
- Updating and upgrading software
- Enhancing performance
- Reducing downtime
- Providing on-going support

This all helps you to concentrate on growing your business and increasing your profits.

THE SOLUTION

We monitor, maintain and support your workstations. 24/7.



www.BiscontiComputers.com
3065 N Perryville Rd.
Rockford, IL
815-229-8110

Managed Workstations consists of three separate services that can be built up over time to give your PCs and laptops complete support.

MONITORING

24/7 health check
Identifies issues early on
Keeps your business running

MAINTENANCE

Automatic patches and updates
Improves PC performance
Helps you work smarter

SUPPORT

Combines monitoring and maintenance
Helpdesk support
Reduces downtime

Many customers start with monitoring and then, once we have worked in partnership to build up an understanding of current IT infrastructure, they move on to the full support package so we can provide improvements to performance.



MANAGED WORKSTATIONS

What does it cover?

- Backup
- Antivirus
- Disk Space
- Networking
- External Websites
- Security
- Email System
- Hardware
- Performance

What can you expect from each service?

Service	What it does	Benefits
Monitoring	<ul style="list-style-type: none">Checks status of your workstations 24/7Builds up a clear picture of each workstationProvides daily reportsAutomatic health checkWork undertaken remotely	<ul style="list-style-type: none">Identifies issues early onHelps work out where improvements can be madeNo drain on in-house resources
Maintenance	<ul style="list-style-type: none">Provides updates and upgradesAllows work to be carried out remotelyVirtual technician – no need for an extra person in the office	<ul style="list-style-type: none">Improves performanceHelps you work smarter and fasterCost effective solution per workstation
Support	<ul style="list-style-type: none">Extension to monitoring and maintenance serviceHelpdesk supportIdeal for companies with no in-house team	<ul style="list-style-type: none">Value for moneyLess downtimeIT issues resolved quicklyMore efficient use of resources

How does it work?

Set up is quick and easy. We'll happily come in and give you a demo, or you can even opt for a free trial to see how it all works. Just give our team a call and they will talk through with you how it works. They can either come in to your offices or set it up remotely.

If you feel that Managed Workstations would benefit your business, get in touch with us now.



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